

Cancellations and “No-Shows”

Grrs ‘n’ Purrs Grooming, Inc requires at least 24 business hours notice for rescheduled and cancelled appointments. Any appointments that are cancelled with less than 24 business hours notice, or no-shows, will be charged \$35 per pet. If this occurs on first appointment with us, we will not reschedule. Repeated failure to respect this policy will result in the discontinuation of future services.

Maintenance Schedule

Pets benefit greatly from adhering to a preventative maintenance schedule. I understand that in order to keep my pet in the best possible health, a schedule of 1 to 8 weeks will be required. This will be based on the stylist’s recommendation.

Payments

Fees must be paid in full at the end of each grooming session. Grrs ‘n’ Purrs Grooming, Inc accepts credit cards, cash and checks. Returned checks will incur a \$35 fee. Prices are subject to change without notice.

Social Media

Grrs ‘n’ Purrs Grooming, Inc may take photos of my pet before, during or after being groomed to publicly post (with client anonymity) on grrsnpurrs.com and/or social media (Facebook and Instagram).

Veterinary Services

I will not hold Grrs ‘n’ Purrs Grooming, Inc responsible for any self-inflicted injuries or illnesses. Veterinary services may be required if my pet becomes ill or injured during a session. I hereby give the salon permission to obtain veterinarian care of their choosing for my pet if I am unable to do so, and reimburse Grrs ‘n’ Purrs Grooming, Inc for such expenses promptly.

Vaccinations

My pet(s) are currently inoculated against rabies. Grrs ‘n’ Purrs Grooming, Inc may contact my veterinarian to verify the pet(s) is current on their rabies vaccine. We do not require proof of non-required vaccinations, however, we highly recommend all pets to be vaccinated according to their veterinarian’s recommendations. This usually includes for dogs: Parvovirus, Distemper, Adenovirus, Parainfluenza, and Bordetella. For cats: Feline Distemper, Rhinotracheitis, Feline Calicivirus and Feline Leukemia. The salon will not accept any pets that are showing any signs of illness.

Safety

To ensure safety and prevent potential injury to Grrs ‘n’ Purrs Grooming, Inc employees and my own pet, I must inform Grrs ‘n’ Purrs Grooming, Inc if my pet

has behavioral issues, aggressive tendencies, or any health problems. Grrs 'n' Purrs Grooming, Inc reserves the right to refuse service for any reason.

Early Drop Offs and Late Pick Ups

If a pet is dropped off early or picked up late, this increases the number of pets in our care. We strive to maintain a calm and safe grooming environment at all times and overcrowding can cause excess stress to some pets. More pets also means it is harder to monitor all the pets in our care for their happiness and safety. Fewer pets in the salon equates to more attention for your pup. If a pet is dropped off more than 30 minutes before their appointment time or left longer than 30 minutes after their pick up time, a \$10 fee per dog will be added to their groom. More than one hour outside of a drop off or pick up time will incur another \$10/hr.

I have read and understand the attached policies page.

Signature of Pet Owner or

Guardian: _____ Date: _____